

## Quality Policy

*Version 1*

Rapid Automatic Access is committed to providing the highest level achievable in the quality of our all products and services in accordance with the customer's requirements and the applicable statutory, regulatory and industry requirements.

Rapid Automatic Access aims to achieve improved productivity, efficiency and quality by having an effective and properly managed Business Management System conforming with the requirements of ISO 9001:2015 exceeding the customers' expectations.

Rapid Automatic Access objectives are measurable and consistent with the quality policy, including the commitment to continual improvement, organisational excellence and quality awareness through:

- innovative process improvements,
- training our people,
- offering competitive rates,
- value for money to our clients.

Rapid Automatic Access will provide strong leadership and lead by example to ensure all our people:

- understand and take ownership of our quality and product/service standards,
- provide value-adding service and gain high levels of client satisfaction,
- provide ongoing improvement by setting high standard quality requirements, and
- are encouraged to voice new ideas and innovations and continuously review and improve our work processes.

This policy is applicable to Rapid Automatic Access in all its operations and functions including those situations where our people are required to work off-site.

A handwritten signature in black ink, appearing to read "G. Holden".

**Greg Holden – General Manager**

22 October 2019

